**Vaidehi Jage**

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**PROFESSIONAL SUMMARY**

Accomplished Data Analyst and GUI Designer with a robust background in defence systems, network infrastructure, and client management. Adept at leveraging Excel, Power BI, and custom tools for insightful data interpretation and GUI design. Proven ability to manage and lead teams effectively, delivering innovative solutions that drive project success. Strong communication and presentation skills with a track record of successful collaboration with Navy officials and clients.

**WORK EXPERIENCE**

**GUI Designer, L&T Defence, Mumbai, Maharashtra Jan 2022 – Present**

L&T's defence solutions encompass land-based weapon delivery systems and naval weapon launch.

* **Conducted** training sessions using Excel, PowerPoint, and a defense-specific tool, Generic Logic, improving new hires' work efficiency by **50%.**
* **Created** PowerPoint presentations demonstrating the GUI's improvements over existing systems, effectively persuading Navy officials and leading to the adoption of the new interface
* **Introduced** problem-solving techniques in software, streamlining workflows and reducing project delivery time.
* **Maintained** detailed reports and visual progress charts, improving project tracking and reducing project completion time.

**Network Engineer, NTT Communications, Mumbai, Maharashtra Jun 2019 – Nov 2021**

NTT Communications provides a wide range of innovative global information and communications technology (ICT).

* **Utilized** Akamai technologies and data analytics to improve network performance and reliability by **20%**, ensuring consistent service quality
* **Collected** and analyzed data from firewalls and switches across different regions using Excel and Power BI, generating actionable insights for targeted customer engagement strategies, increasing customer engagement by **30%**
* **Managed** technical support for **10-12** clients, resolving network issues based on data analysis and achieving high customer satisfaction
* **Evaluated** geographical data for Bajaj Finance, identifying areas with high loan interest, and advised on marketing focus, enhancing client service delivery by **40%**
* **Worked** with **5** team members to collect and analyze network data, contributing to more effective network infrastructure management and customer support

**SKILLS**

**Data Analysis:** Excel, Power BI; **Programming:** Python, MySQL; **Presentation:** Microsoft PowerPoint; GUI Design

**POSITIONS OF RESPONSIBILITY**

**Team Lead, Landing Craft Utility (L&T Defence) Jan 2024 - May 2024**

* **Worked** and managed over **10** people, implementing effective management strategies that resulted in a significant improvement in project outcomes and team productivity
* **Utilized** analytical tools to monitor and enhance team performance, leading to a measurable increase in efficiency and project delivery speed

**EDUCATION**

**Lokmanya Tilak College of Engineering, Navi Mumbai, Maharashtra Jun 2015 - Jun 2018**Bachelor of Engineering in Electronics and Telecommunication

**Shreeram Polytechnic, Navi Mumbai, Maharashtra Jul 2012 – Jul 2015**  
Diploma in Electronics and Telecommunication

**LANGUAGES**

English (Fluent), Hindi (Fluent), and Marathi (Native)